

### **OUR SOLUTIONS**

// BEAUTIFUL INFORMATION is a public/private partnership made in the NHS. Our solutions are developed and tested in a live hospital setting and repond to the needs of clinicians, managers and patients.

Our solutions are reliable, available on desktop, mobile plaforms and whiteboards, offering a clear view of real-time information which can be shared across an organisation and beyond.



# O2 REAL-TIME VIEW OF YOUR REGIONAL HEALTH ECONOMY?



REGIONAL OPERATIONAL CONTROL CENTRE

// Acute providers' Emergency
Department activity and performance
including OPEL status

// Acute bed availability

// Primary care GP practice demand and appointment availability

// Community bed availability and MIU performance

// Ambulance handovers and incidents

// Care Home capacity



# **BESPOKE SOLUTION**





Configurable to the needs of the organisation



Can combine both Real-Time and Manual data updates



Accessible anywhere on any device



Typically implemented in around 12 weeks





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2 Data is made visible on a web interface and can be viewed on an electronic whiteboard, desktop or mobile device

1 We take existing information from health-care providers across your regional health economy

3 Data can range from numbers waiting in ED Depts, Ambulance Conveyances, DToC levels, Community Care, and Adult Social Care



# REGIONAL OPS CONTROL CENTRE

// Combined ED activity across Trusts in the region

// Key operational metrics including:

> Average time in department

ACUTE

HOSPITAL

BY SIDE

- > Breach%
- > Number of attendances

// Metrics can be tailored to match regional operational needs

**ESSENTIAL** INDICATORS FOR YOUR REGION



LOCAL RAG **INDICATORS** SETTINGS



# REGIONAL OPS CONTROL CENTRE

// Combined ambulance activity across Trusts in the region

// Key operational metrics including:

- > Handover times
- > Active incidents

TO SEE **TRENDS** 

> Unassigned incidents

// Metrics can be tailored to match regional operational needs

BEAUTIFUL INFORMATION Regional i o o OVERVIEW PRIMARY CARE **AMBULANCE** DTOCS H2 **H3** H1 Number of Arrival to Handover >30 mins Number of Arrival to Handover >15 mins -H1 - H2 - H3 GRAPHING Current Performance C1 (Mean Response Time) mm:ss Active Incidents LAST UPDATED: unknown

> **EXPORTABLE** DATA **REPORTS**



FADE OUT OF DATE DATA

# REGIONAL OPS CONTROL CENTRE

BEAUTIFUL INFORMATION Regional

PRIMARY CARE

H1

// Combined DToC activity from Trusts across the region

// Key operational metrics including:

- Total DelayedTransfers fromHospitals
- > Total Delayed Transfers from Community sites

// Metrics manually collected through form input from DToC reports provided to CCG

Total Delayed Transfers

Total Health Delays

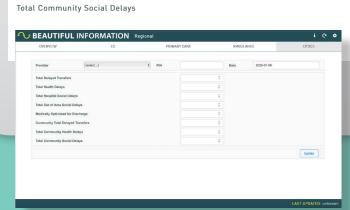
Total Social Delays

Medically Optimised for Discharge

Community Total Delayed Transfers

Total Community Health Delays

OVERVIEW



Privacy Policy

Dashboard

Pending Accour

OPEL Form

CareHome Form

Change Password

G #

**UPDATES** 

AMBULANCE

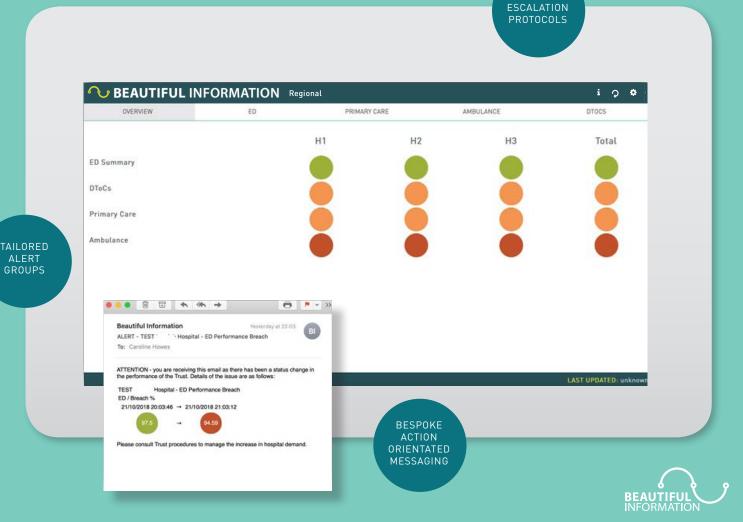
BESPOKE DATA POINTS



## REGIONAL OPS CONTROLCENTRE-ED

// Summary of key
metrics are aggregated
on the main opening page,
to provide a 'heat map' of
demand across the region

// Email alert notifications can be connected to key metric changes, to allow effective surge management



LINK TO

"We didn't have accessible real-time information on our bed state or demand. By using the app we are able to give staff access to live information every three minutes"

SIMON MARSHALL. FINANCE DIRECTOR | ASHFORD AND ST.PETER'S HOSPITAL



# WHO WE WORK WITH

We work with a range of healthcare providers from across the whole health economy to help achieve the perfect blend of private sector and NHS experience.

We've also been providing expertise to national bodies like Public Health England and The Health Foundation. We developed a solution for automated daily and real-time data submissions to NHS Improvement, used by almost all acute and ambulance trusts in England.





Maidstone and Tunbridge Wells

NHS nd St Helier

Epsom and St Helier University Hospitals

NHS Trust

NHS Improvement

Network

**Kent Surrey Sussex** 

**Academic Health Science** 



West Suffolk
Clinical Commissioning Group

NHS

Ashford and St. Peter's Hospitals

East Kent
Hospitals University
NHS Foundation Trust





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