

1 in 5
patients
waits over
4 hours in
A&E

NHS ENGLAND | JAN 2020

UNLOCKING BOTTLENECKS TO IMPROVE PATIENT FLOW



ED patients		
+ In Department		18
+ Awaiting Triage		10
+ Not Seen		9
+ DTAs		12
+ Breached Today		0

LIVE // updates 5 mins

THE CHALLENGE

CAROLINE: “Staff were tackling patient flow using information from disparate IT systems. This was time-consuming, inefficient and made managing patients’ 4 hour pathways even more challenging. They needed essential tracking steps alongside vital clinical data in one solution”

HEAD OF DELIVERY | Caroline Howes | Beautiful Information

OUR SOLUTION

ANNE: “The Beautiful Information solution has given staff a real-time intuitive view of all the key datapoints from ED and the Urgent Treatment Centre. With a single source of live, accurate information we can now identify pressures and allocate resources to meet demand. This has both enhanced flow and improved patient experience”

DEPUTY CHIEF OPERATING OFFICER | Anne Carey | Ashford and St Peter's Hospitals | NHS Foundation Trust